

Laerskool KENRIDGE Primary School

Van Riebeecklaan / Van Riebeeck Avenue, KENRIDGE, 7550 | Tel: 021 976 3046/7 | Fax/Faks: 021 975 1312 www.kenridgeprimary.co.za

Every child Every chance Every day | Elke kind Elke kans Elke dag | Wonke umntwana Lonke ixesha Yonke imihla

2 November 2021

Dear Parents

Please take note of the following important information regarding **December/January School Shop purchases:**

- You can view our Online School Shop via https://www.kenridgeprimary.co.za/ → click Online School Shop or click on the link and place your order https://tinyurl.com/Online-School-Shop
- Click on any clothing item in the Online School Shop to clarify the order process.
- The last day to collect your online order this year is Wednesday, 8 December. The last day for any in-store purchases is Friday, 10 December.
- Online EFT & credit card orders open again on Friday, 17 December. Remember to schedule your
 collection appointment when placing your order, follow the order process and use your order
 number as your reference to ensure that your order is packed and ready for collection. This option
 will give you peace of mind, knowing that your stock has been allocated and set aside for your
 collection after the school holidays.
- For online EFT orders, please email proof of payment to schoolshop@kenridge.org.za
 Orders can only be released once payment has been verified.
- The School Shop re-opens on Wednesday, 12 January 2022 and is by **APPOINTMENT** only.
- Due to high demand during the peak sales period, we can only assist parents with appointments. Please plan your appointments and orders accordingly. Walk-ins will regrettably be turned away.
- We will be open on Saturday, 15 January 2022 from 08:00 to 11:00. You can see our real-time availability over this period and schedule appointments by clicking on the following link https://calendly.com/kps schoolshop
- Appointments are available for working parents on Wednesday evenings from 17:30 and on the first Saturday of each month from 08:00 to 09:00.
- If you need to cancel or reschedule your appointment, click on the Cancel or Reschedule link on your confirmation email to do so. This allows other parents the opportunity to use cancelled timeslots. Missed timeslots will need to be rescheduled.

The School Shop will allow you to return or exchange merchandise within 30 days from the date of purchase provided that:

- The original invoice is presented on return, as proof of purchase.
- The item is in its original condition and in its original packaging.

Please ensure that all your purchases are correctly itemised on your billing. Returns will only be accepted as per your receipt/invoice. Follow the same appointment process to return or exchange items.

Kindly note when visiting the school shop:

- Garments may not be tried on by the learners.
- Anyone entering the shop must have their hands sanitised, wear a mask, have their temperature taken and be willing to complete the Covid-19 screening questionnaire.

Yours faithfully

C. M. Duggan (Mrs) School Shop